

Your Rights As A Patient

You are a partner in your hospital care. You have rights and responsibilities. While you are a patient in this hospital, your rights include:

You have the right to considerate and respectful care, recognizing your personal dignity, values, and beliefs. You should expect quality care and high professional standards that are continually maintained and reviewed.

You have the right to medical and nursing services without discrimination based upon race, color, religion, sex, sexual preference, national origin or source of payment.

You have the right to and are encouraged to obtain information about your illness, possible treatments, and likely outcomes and to discuss this information with your doctor in a manner you can understand, this includes an interpreter or interpretation services, as necessary. You have the right to know the names and roles of people treating you.

You have the right to privacy. Case discussion, consultation, examination, and treatment will be conducted so as to protect each patient's privacy.

You have the right to expect that medical records are confidential unless you have given permission to release information or reporting is required or permitted by law. When the hospital releases records to others, such as insurers, it emphasizes that the records are confidential.

You have the right to expect emergency procedures to be implemented without unnecessary delay.

You have the right to have the physician obtain the necessary informed consent prior to the start of any procedure or treatment, except for emergency situations.

You have the right to be involved in making decisions about your healthcare, to consent to or refuse a treatment, as permitted by law, throughout your hospital stay. If you refuse a recommended treatment, you will receive other needed and available care.

You have the right to expect to receive necessary health services within the capabilities and policies of the hospital. The hospital will make reasonable response to the request of a patient for appropriate and medically indicated care and services. Treatment, referral or transfer may be recommended. If transfer is recommended or requested, you will be informed of risk, benefits, and alternatives. You will not be transferred until the other institution agrees to accept you.



317 Western Boulevard
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Your Responsibilities As A Patient

The collaborative nature of health care requires that patients, or their families/surrogates, participate in their care. The effectiveness of care and patient satisfaction with the course of treatment depends, in part, on the patient fulfilling certain responsibilities.

You are responsible for providing information about your health, including past illnesses, hospital stays, and use of medicine.

You are responsible for asking questions when you do not understand information or instructions.

You are responsible for making sure that the hospital has a copy of your written advance directive if you have one.

If you believe you cannot follow through with your treatment, you are responsible for telling your doctor.

Onslow Memorial Hospital works to provide care efficiently and fairly to all patients and the community. You and your visitor are responsible for being considerate of the needs of other patients, staff and the hospital.

You are responsible for providing information for insurance and for working with the hospital to arrange payment, when needed.

Your health depends not just on your hospital care, but in the long term, on the decisions you make in your daily life. You are responsible for recognizing the effect of life style on your personal health.

If you have any questions about this, or want more information, call the Director of Patient Advocacy at (910) 577-4731 (M-F) or after hours/weekends, call the Nursing Supervisor at (910) 577-2345.



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